

Statement Letter

No.: 09.039/SLI/X/2024

Hereby, I stated that this article entitled:

The Relationship between Patient Experience and Patient Loyalty Mediated by Trustworthiness and Outcome Quality in Healthcare Services: A Case in a Private Clinic in Batam

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was in English and was proofread by an expert linguist in Sastra Lingua Indonesia. All amendments were tracked using Microsoft Word's "Track Changes" features. Thus, authors can accept or reject each comment or suggestion individually if necessary. With this certificate, authors can proceed with the manuscript/texts for academic/business/legal purposes.

Pamekasan, October 12, 2024



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